

How long is the warranty period for Huawei's energy storage solar container lithium battery





Overview

What is Huawei warranty service?

Huawei provides customers with a warranty service, which is a maintenance guarantee or quality assurance (QA) service, to ensure product quality within a specified period. If any product quality defects occur during the warranty period, Huawei will provide free services based on the specified service level and scope.

Does Huawei smart PV have a warranty?

The table above provides warranty descriptions for Huawei Smart PV's products, devices, and solutions. These descriptions reflect the general warranty services. However, in specific countries and regions, the warranty services and service level agreements (SLAs) may vary slightly due to local requirements.

What is Huawei fusion Solar Advanced warranty services?

Advanced warranty services: The services to be provided by Huawei for free during the standard warranty period, only if the related product is connected to Huawei FusionSolar SmartPVMS. If the product is not connected to Huawei FusionSolar, or has been disconnected for over 6 months, the advance warranty shall be void.

Is Huawei liable for damages incurred under warranty agreement?

Huawei shall not be liable for any indirect damages including but not limited to loss of income or profit, damage to reputation, or loss of data. The maximum liability of Huawei under this warranty agreement shall not exceed the amount paid by the Customer to Huawei for the related product. 7.



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Energy Storage System Product Warranty Conditions

Jul 31, 2024 · Huawei provides warranty starts on the 90th day after the date of the product shipment from Huawei, or the date on which Huawei receives a service request for this ...

Huawei Technologies Co., Ltd. (Huawei) Limited Product ...

Mar 24, 2025 · Huawei warrants that the product retains either sixty percent (60%) of Usable Energy for ten (10) years from the dispatch from Huawei, or for a Minimum Through Output ...

C&I Smart String Hybrid Cooling Energy Storage ...

Jan 8, 2025 · The performance warranty of the battery of the energy storage system is based on the ten-year warranty period and the number of cycles. The one that reaches the warranty first ...

Huawei Energy Storage Battery Warranty What You Need to Know for Long

SunContainer Innovations - When investing in energy storage solutions, warranty terms directly impact your return on investment. Huawei offers industry-leading warranty coverage for its ...

HUAWEI Smart PV Products Warranty and Service ...

Jul 30, 2024 · Battery warranty is defined as when the battery pack reaches the warranty period or the life cycle discharge is completed, the remaining capacity EOL meets the specification ...

C&I Smart String Energy Storage Warranty Service Terms

Sep 16, 2024 · After purchasing a 10-year extended warranty in Japan, the performance warranty is 7000 cycles, 100% DOD, 0.5C, 60% EOL, ambient temperature - 30 - 55°C, maximum ...

Smart PV Warranty Services, HUAWEI Smart PV Global

Nov 30, 2024 · Smart PV Warranty Services provides Warranty Services about HUAWEI FusionSolar Utility?C&I?Residential and HUAWEI FusionSolar SmartPVMS, if any product ...

C&I ESS Warranty Policy V2

Huawei C&I energy storage system (ESS for short) is primarily used in C&I scenarios and works with the SmartPCS, DCDC, and SACU. The SmartPCS connects to the DCDC to charge ...

Industrial and Commercial Energy Storage Warranty ...

Warranty period for industrial and commercial energy storage: The warranty period starts 90 days after Huawei shipment or the date when the customer applies for warranty triggering (not later ...

Residential Smart PV Warranty Policy (Oversea) V2



The warranty of a DCDC power module or energy storage control unit expires when the specified warranty period ends, irrespective of the electricity capacity of the battery.

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